

SERIOUS SERVICE



DICKEY-JOHN NATIONAL SERVICE CENTER

THE RIGHT CHOICE WHEN DICKEY-JOHN
PRODUCTS NEED WORK.

WHO KNOWS DICKEY-JOHN PRODUCTS
BETTER THAN THE PEOPLE WHO MAKE
THEM? OUR SKILLED TEAM CAREFULLY
CRAFTS EACH PIECE, SO WE KNOW EVERY
PRODUCT INSIDE AND OUT. MAKING
TROUBLESHOOTING EASIER AND FASTER
AND REPAIRS MORE RELIABLE.

Quick Response

At DICKEY-john, we know downtime means lost time, and that affects the bottom line. Our service team stands ready to serve your needs, with 48-hour turnaround on most products (excluding large analytical units).

Skilled Technicians

Each DICKEY-john technician receives rigorous factory training, so you can be confident in their advanced knowledge and experience with our products.

Excellent Service Warranty

Every DICKEY-john product we service is protected by a one-year service warranty. Rest assured; DICKEY-john has you covered.

Dealer Discounts

DICKEY-john takes care of its loyal dealers! Qualifying DICKEY-john product dealers save on repairs through the DICKEY-john National Service Center.

Extended Hours

We know your day doesn't end when the clock strikes five, so neither does ours. During the busy season, we expand our schedule Monday through Saturday to serve you better.

Genuine DICKEY-john Parts

What keeps DICKEY-john electronics running longer? Genuine DICKEY-john parts. At the National Service Center, we use them exclusively, so you can enjoy our legendary durability and reliability.

Multiple Payment Methods

The DICKEY-john National Service Center offers a variety of flexible payment methods, including Visa® or MasterCard®, to suit your needs.

Backed by the Power of DICKEY-john

When you buy DICKEY-john, you get the unbeatable dependability and reliability you expect from an electronics leader. DICKEY-john's advanced technology and superior electronics are backed by a team of expert in-house mechanical, electrical, software, and test engineers.

DICKEY-JOHN NATIONAL SERVICE CENTER



DICKEY-john[®]
CORPORATION



To submit your products for service at the DICKEY-john National Service Center, package the product as securely as possible.

Please include:

Name

City

State

Zip

Phone number

Complete description of the problem

Ship your product to:

DICKEY-john National Service Center
5200 DICKEY-john Road
Dock 2
Auburn, IL 62615